

## PGM PROGRAM AT A GLANCE

| QUALIFYING LEVEL   | LEVEL 1   | LEVEL 2   | LEVEL 3  |  |
|--|---|---|--|--|
| <b>Requirements</b>  | <b>Pre-Seminars:</b> Accessed through the PGA Knowledge Center  |   |  |  |
| <ul style="list-style-type: none"> <li>• Register for Qualifying Level</li> <li>• Complete Qualifying Level Courses:                             <ul style="list-style-type: none"> <li>- Introduction to the PGA PGM</li> <li>- PGA History and Constitution</li> <li>- The Rules of Golf</li> </ul> </li> <li>• Pass Qualifying Test</li> <li>• Document qualifying PAT score</li> <li>• Document eligible employment or PGA Golf Management University enrollment</li> <li>• Register as a PGA Apprentice and purchase Level 1 materials and online access</li> </ul> | <b>Golf Car Fleet Management</b>  | <b>Turfgrass Management</b>                                 | <b>Food and Beverage Control</b>                           |  |
|  | <b>Customer Relations</b>   | <b>Golf Operations</b>                                      | <b>Human Resources--Supervising &amp; Delegating</b>       |  |
|  | <b>Introduction to Teaching &amp; Golf Club Performance</b>   | <b>Intermediate Teaching &amp; Golf Club Alteration</b>     | <b>Advanced Teaching &amp; Golf Club Fitting</b>           |  |
|  | <b>Business Planning</b>  | <b>Merchandising &amp; Inventory Management</b>             | <b>Player Development Programs &amp; Teaching Business</b> |  |
|  | <b>Tournament Operations</b>  |   | <b>Career Enhancement--Final Exp.</b>                      |  |
|  | <b>Pre-Seminar Activities:</b> PGA Apprentices and PGA Golf Management University students are required to complete and document pre-seminar activities prior to attending seminars. These activities are designed to facilitate discussions during seminar learning exercises. |   |  |  |
|  | <b>Seminars:</b> Held at the PGA Education Center for PGA Apprentices and on campus for PGA Golf Management University students   |   |  |  |
|  |   | <b>Customer Relations</b>                                   | <b>Golf Operations</b>                                     | <b>Human Resources—Supervising &amp; Delegating</b>        |
|  |   | <b>Introduction to Teaching &amp; Golf Club Performance</b> | <b>Intermediate Teaching &amp; Golf Club Alteration</b>    | <b>Advanced Teaching &amp; Golf Club Fitting</b>           |
|  |   | <b>Business Planning</b>                                    | <b>Merchandising and Inventory Management</b>              | <b>Player Development Programs &amp; Teaching Business</b> |
|  | <b>Tournament Operations</b>  |   | <b>Final Experience</b>                                    |  |
| <b>Work Experience Portfolio:</b> The work experience portfolio emphasizes activities linked to on-the-job application and performance. There is a combination of subject specific tasks as well as integrated projects that the PGA Apprentice and the PGA Golf Management University student must accomplish.  |   |   |  |  |
| <b>Knowledge Tests:</b> PGM participants must pass Knowledge Tests at each level before moving on to the next level. The tests will be comprised of multiple-choice and true/false items linked to each of the content domains listed above. Test registration is available on the PGA Knowledge Center and tests are taken at one of many sites available through a national network of testing centers.  |   |   |  |  |
|  | Register and purchase Level 2 materials and online access   | Register and purchase Level 3 materials and online access   | Receive notification of PGM completion and PGA membership. |  |